

Table of Contents

"I Cannot Remember All the Times..." <i>Jo Carson</i>	
Preface	5
Chapter 1: For Shelter and Beyond	9
Patriarchy, Sexism, and Violence Against Women, <i>Editorial Committee</i>	10
The Movement Against Woman Abuse, <i>Susan K. Jacoby,</i> <i>Cathy Barber, and Charlene Allen</i>	16
Myths About Woman Abuse, <i>Chris Butler</i>	21
Chapter 2: Frontline Feminism	29
Part I: Self-determination	
Feminist Approaches to Supporting Battered Women, <i>Gail Sullivan and Jane Weiss</i>	30
Stages of Breaking Away, <i>Carole Sousa</i>	32
Skills for Supportive Listening, <i>Hospitality House</i>	33
Hotline Calls, <i>Cathy Barber</i> <i>Stamadas</i>	35
Assessing Risk, <i>Cathy Barber</i>	40
Immediate Danger: Potential For Panic, <i>Spruce Run Associates</i>	44
For New Hotline Workers, <i>Charlene Allen and Carole Sousa</i>	45
Support Groups, <i>Namita Luthra and Cathy Barber</i>	47
Guidelines for Running Support Groups, <i>Betsy Warrior</i>	47
Part II: Communities, Culture & Accessibility	49
Understanding Diversity and Accessibility, <i>Cathy Barber and Elba Crespo</i>	49
Racism and Oppression: Expanding Our Definition of Violence, <i>Elba Crespo</i>	54
Working in Communities: Four Advocates' Stories	
1. Facing Contradictions, <i>Beth Richie</i>	58
2. Organizing in the Cambodian Community, <i>Davy Um Heder</i>	59
3. White Women Working in Communities of Color, <i>Wickie Stamps</i>	62

4. Organizing in Southeast Asian Communities: An Outsider's Perspective, <i>Liz Roberts</i>	64
Expanding Accessibility	
1. Battered Women in Prison, <i>Editorial Committee</i>	68
2. Women in Prostitution, <i>Cathy Barber</i>	69
3. Reaching Out to Teenagers, <i>Carole Sousa</i>	71
4. Old Women in Shelters, <i>Cathy Barber</i>	74
5. Battered Lesbians, <i>Beth Leventhal</i>	75
6. Rural Women, <i>Editorial Committee</i>	77
7. Women with Disabilities, <i>Patricia Guglieta and Yani Hyman</i>	79
8. Nowhere to Run, Nowhere to Hide: Undocumented Women, <i>Martha Garcia</i>	82
Women & AIDS, <i>Editorial Committee</i>	84
Breaking Silence: Responding to Incest Survivors, <i>E.C. Gonzalez</i>	87
Chapter 3: The Politics of Supporting Children	93
Respecting Children, <i>Liz Roberts and Rachel Burger</i>	94
Supporting Mothers, <i>Liz Roberts and Rachel Burger</i>	103
Child Abuse, <i>Liz Roberts and Rachel Burger</i>	107
Children's Program Checklist, <i>Children's Caucus, Massachusetts Coalition of Battered Women Service Groups</i>	111
Chapter 4: Changing Society, Changing Lives	115
Advocacy, <i>Carole Sousa</i>	116
Legal Advocacy	
The Duluth Approach, <i>Cathy Barber</i>	117
Protection Orders and the Legal Advocate's Role, <i>Chris Butler</i>	121
Confidentiality and Record Keeping, <i>Susan K. Jacoby</i>	126
Mediation, <i>Cathy Barber</i>	127
Battered Women Who Kill in Self-Defense, <i>Barbara Hart and Sue Osthoff</i>	127
Common Legal Questions, <i>Cathy Barber</i>	128
Social Service Advocacy	130
Becoming an Effective Advocate, <i>Carole Sousa, Evelyn Sweeny, Cathy Barber</i>	130
Attitudes Toward Welfare, <i>Cathy Barber</i>	134
Social Change Advocacy, <i>Cathy Barber and Carole Sousa</i>	135
Chapter 5: Mental Health and Addiction: What We Need to Know	
Exclusionary Screening and Mental Health Issues, <i>Cathy Barber</i>	142
Mental Health: Myths and Realities, <i>Elizabeth Stone House</i>	152
Alcoholism, <i>Ruth McCambridge</i>	154
Drug Abuse, <i>Editorial Committee</i>	157

12-Step Programs, <i>Ruth McCambridge</i>	158
Adult Children of Alcoholics, <i>Liz Roberts</i>	159
Chapter 6: Around the Table: Diversity, Leadership, and Working Together	163
Letter to Our Sisters in the Battered Women's Movement, <i>Carole Sousa, Carnez Cunningham, Rose Milligan, Maria Seddon, Delores Aguirre</i>	164
Working Together as Women of Colors, <i>Charlene Allen</i>	165
Fighting Racism as White Women, <i>Liz Roberts</i>	173
Anti-Semitism, <i>Donna Alhadeff Messinger</i>	181
Homophobia: A Weapon of Batterers? <i>Charlene Allen and Liz Roberts</i>	187
Classism, <i>Charlene Allen</i>	194
Leadership, <i>Carole Sousa</i>	197
Burnout and Conflict: Overcoming Barriers to Unity, <i>Cathy Barber</i>	202
Resource List	209